E-FILED ARTHUR A. NAVARETTE, State Bar No. 159973 1 Oct 23, 2015 5:00 PM Law Offices of Arthur Albert Navarette 1625 The Alameda, Suite 700 David H. Yamasaki 2 Chief Executive Officer/Clerk San Jose, CA 95126 Superior Court of CA, County of Santa Clara 3 Telephone: (408) 275-9500 Case #1-15-CV-282195 Filing #G-77854 Facsimile (408) 275-9131 By R. Walker, Deputy 4 STEVEN M. TINDALL, State Bar No. 187862 VALERIE BRENDER, State Bar No. 298224 5 RUKIN HYLAND DORIA & TINDALL LLP 6 100 Pine Street, Suite 2150 San Francisco, California 94111 7 Telephone: (415) 421-1800 Facsimile: (415) 421-1700 8 Attorneys for Plaintiff 9 Adriana Elias 10 SUPERIOR COURT OF CALIFORNIA, COUNTY OF SANTA CLARA 11 UNLIMITED JURISDICTION 12 Case No. 1-15-CV-282195 ADRIANA MAYELA ELIAS, 13 FIRST AMENDED CLASS ACTION Plaintiff, on behalf of herself and all 14 others similarly situated, **COMPLAINT FOR:** 15 (1) FAILURE TO PAY OVERTIME; VS. (2) BREACH OF CONTRACT; 16 PEDRO'S RESTAURANT AND (3) WITHHOLDING OF WAGES; CANTINA; GOLDEN STATE 17 (4) MEAL PERIOD VIOLATIONS; RESTAURANTS, INC.; and DOES 1 through 100, inclusive, 18 (5) REST PERIOD VIOLATIONS; WAITING TIME PENALTIES; Defendants. 19 RECORD-KEEPING 20 **VIOLATIONS**; and UNLAWFUL BUSINESS 21 **PRACTICES** 22 INDIVIDUAL COMPLAINT FOR: TERMINATION IN VIOLATION 23 OF PUBLIC POLICY 24 REPRESENTATIVE ACTION **COMPLAINT FOR:** 25 (10) PRIVATE ATTORNEY GENERAL ACT (PAGA) 26 **DEMAND FOR JURY TRIAL** 27

On behalf of herself and all others similarly situated, individual and representative Plaintiff
Adriana Elias, by her undersigned attorneys, alleges against Defendants Pedro's Restaurant and
Cantina and Golden State Restaurants, Inc., and DOES 1-100 (collectively referred to as
"Pedro's" and "Defendants"), as follows:

#### **NATURE OF THE CASE**

- 1. This class action is brought on behalf of the following proposed class: all persons who, at any time during the previous four years, worked in California for Pedro's as hourly employees who earned part of their compensation in tips.
- 2. Plaintiff Elias also brings this case as a representative action under the Private Attorney General Act (PAGA), California Labor Code §§ 2698-2699, on behalf of current and former Pedro's hourly employees to recover civil penalties for the wage-and-hour violations alleged herein.
- 3. Defendant Pedro's Restaurant and Cantina is a small chain of restaurants, with locations in Santa Clara and Los Gatos, California. On information and belief, Plaintiff alleges that Defendant Golden State Restaurants, Inc., is a California Corporation with its principal place of business in Santa Clara, California, that owns and operates Pedro's Restaurant and Cantina. These Defendants are collectively referred to in this Complaint as "Pedro's."
- 4. For at least the past four years, Pedro's has refused to pay its hourly employees premium pay for all overtime hours that they work. In addition, when these employees received tips, Pedro's would retain a portion of their tips, although the full amount of their tips was listed as part of their earnings. In other words, these employees' W-2 income would list the full amount of their tips, but they would be required to pay a portion of their tips back to Pedro's. As a result, Plaintiff and proposed Class Members would pay taxes on wages that they never received and would not receive the full amount of their tips. In addition, Plaintiff and proposed Class Members would not receive the meal and rest breaks required by California law. Plaintiff and proposed Class Members regularly work through part or all of their meal breaks and have done so for at least the last four years.

- 5. Additionally, in approximately June, July, and September, 2014, Plaintiff complained to Pedro's about not being paid her proper wages. In September, 2014, Plaintiff was terminated by Pedro's. On information and belief, Plaintiff alleges that this termination was in retaliation for her complaints about not being paid properly.
- 6. Pedro's intentionally failed to pay its hourly employees for all hours worked, and required them to return to the company a portion of these employees' tips in violation of California state law and in breach of its implied or written employment agreements with these employees. Pedro's has also violated California common and statutory law as described with more particularity below.

#### **NATURE OF ACTION**

- 7. This is a class action on behalf of Plaintiff and proposed Class Members, seeking unpaid overtime wages for all time over eight hours worked and interest thereon, compensation for failure to pay for all hours worked, waiting time penalties, itemized wage statement penalties, compensation for missed meal and rest breaks, and reasonable attorneys' fees and costs. Plaintiff's action is brought under the Industrial Welfare Commission Wage Orders and applicable California Code of Regulations, and Cal. Labor Code §§ 200, 201-203, 221, §§ 1194, 1199, 510, 512, and § 226.7.
- 8. Under California Business and Professions Code ("Cal. Bus. & Prof. Code") §§ 17200 *et seq.*, and pursuant to the class action procedures provided for in this statute, Plaintiff, on behalf of herself and the proposed Class, seeks restitution of all benefits Defendants have received from their failure to pay compensation due for all hours worked, their requirement that Plaintiff and Class Members return to them a portion of their tips, their failure to pay overtime compensation, their failure to maintain proper records of hours worked, and their failure to provide proper meal and rest breaks to their employees.
- 9. The "Class Period" is designated as the time from four years prior to the filing of this amended complaint through the trial date, based upon the allegation that the violations of

California's wage and hour laws as described more fully below, have been ongoing for at least the four years prior to the filing of the complaint in this action.

- 10. During the Class Period, Defendants have had a consistent policy of permitting, encouraging, and/or requiring Plaintiff and proposed Class Members to work more than eight hours in a day and 40 hours in a week without fully compensating them for the time they spent working as required by California state wage and hour laws and common law. In addition, Defendants failed to provide legally mandated meal and rest breaks to these hourly employees as required by California law.
- 11. Defendants also had a policy of collecting or retaining a portion of Plaintiff's and Class Members' tips while Defendants reported to the tax authorities that all tips were received by employees.

#### JURISDICTION AND VENUE

- 12. This Court has jurisdiction over all causes of action asserted herein pursuant to the California Constitution, Article VI, §10, which grants the Superior Court original jurisdiction in all cases except those given to other trial courts. Plaintiff seeks damages in this case in an amount exceeding the jurisdictional minimum of this Court. The Court also has jurisdiction over certain causes of action pursuant to Business & Professions Code §§ 17203 and 17204, which provide for exclusive jurisdiction for enforcement of this statute in any court of competent jurisdiction.
- 13. Venue in Santa Clara County is proper under Business & Professions Code § 17203 and California Code of Civil Procedure § 395.5 because Defendants' unlawful conduct occurred in this County, Defendants conduct substantial business in this County, a substantial part of the transactions at issue took place in this County, and Defendants' liability arose in this County.

#### **PARTIES**

14. Plaintiff Adriana Elias is an individual who resides in Sunnyvale, California and who was employed by Pedro's at the Santa Clara, California, location as a waiter and server. As a waiter/server, Ms. Elias provided customer service to Pedro's customers and performed "side

work" as required by Pedro's (including, but not limited to, cleaning and setting her tables at the beginning and end of her shift). Ms. Elias was employed by Pedro's from on or around May 16, 2013 until on or around September 3, 2014.

15. Defendant Pedro's Restaurant and Cantina is a small chain of restaurants, with locations in Santa Clara and Los Gatos, California. On information and belief, Plaintiff alleges that Defendant Golden State Restaurants, Inc., is a California Corporation with its principal place of business in Santa Clara, California, that owns and operates Pedro's Restaurant and Cantina. Pedro's is, and at all relevant times was, an employer subject to California state wage-and-hour laws.

#### **CLASS ACTION ALLEGATIONS**

- 16. Plaintiff brings this action individually and as a class action on behalf of a class defined as follows: All persons who, at any time during the previous four years, worked in California for Pedro's as an hourly employee who earned part of their compensation in tips.
- 17. This action is brought, and may properly be maintained, as a class action pursuant to California Code of Civil Procedure § 382 because there is a well-defined community of interest in the litigation and the proposed class is easily ascertainable. This action presents questions of common interest and satisfies the numerosity, commonality, typicality, adequacy, predominance, and superiority requirements of this provision.

#### **Numerosity:**

- 18. The Class is so numerous that the individual joinder of all of its members is impracticable. While the exact number and identities of Class Members are unknown to Plaintiff at this time and can only be ascertained through appropriate discovery, Plaintiff is informed and believes that the Class includes at least 45 persons.
- 19. A class action is the only available method for the fair and efficient adjudication of this controversy. The members of the Class are so numerous that joinder of all members is impractical, if not impossible, insofar as the Plaintiff is informed and believes. The identity of

Class Members can be determined upon analysis of, *inter alia*, employee and payroll records maintained by Pedro's.

#### **Commonality:**

- 20. Common questions of fact and law exist as to all members of the Class that predominate over any questions affecting only individual Class Members. These common legal and factual questions, which do not vary from Class Member to Class Member and which may be determined without reference to the individual circumstances of any Class Member include, but are not limited to, the following:
- (a) whether Defendants failed to pay Class Members all overtime wages for time worked in excess of 40 hours per week or eight hours per day;
- (b) whether Defendants, in violation of California Labor Code §§ 510, 351, 1194, § 226.7, IWC Wage Order No. 5, and California common law, failed to pay Plaintiff and Class Members for all gratuities and wages owed, thus breaching the implied contract with their employees to pay them for all hours worked;
- (c) whether Defendants, in violation of Cal. Labor Code § 226.7 failed to provide proper meal and rest breaks to Plaintiff and Class Members as required under IWC Wage Order No. 5;
- (d) whether Defendants' collection and deduction of gratuity violated California Labor Code § 221 and IWC Wage Order 5;
- (e) whether Plaintiff and other former-employee Class Members are entitled to "waiting time" penalties pursuant to Cal. Labor Code § 203;
- (f) whether Defendants, in violation of Cal. Labor Code §§ 201-203, failed to timely pay Plaintiff and Class Members all wages due upon termination or resignation;
- (g) whether Defendants, in violation of Cal. Labor Code §§ 226 and 1174, systematically failed to keep and provide accurate records of all of the hours worked by Plaintiff and Class Members and their applicable hourly rates;

- (h) whether Defendants' failures (1) to pay Class Members overtime compensation, (2) to provide Class Members with adequate off-duty meal periods and meal period compensation, rest periods, and rest period compensation, (3) to fully pay Class Members for all gratuities earned, (4) to provide Class Members with accurate itemized wage statements, (5) to maintain documentation of the actual hours worked each day, constitute unlawful, unfair, and/or fraudulent business practices under Cal. Business & Professions Code §17200, et seq.;
- (i) what amounts Plaintiff and Class Members are entitled to receive in interest on unpaid compensation due and owing to them.

#### **Typicality:**

21. Plaintiff's claims are typical of the claims of the Class. Plaintiff and all Class Members sustained injuries and damages arising out of and caused by Defendants' common course of conduct in violation of law as alleged herein.

#### Adequacy of Representation:

22. Plaintiff is an adequate representative of the Class in that her claims are typical of those of the Class. Plaintiff has the same interests in the litigation of this case as the Class Members; she is committed to vigorous prosecution of this case and has retained competent counsel experienced in class action and wage and hour litigation of this nature. Plaintiff is not subject to any individual defenses unique from those conceivably applicable to the Class as a whole and anticipates no management difficulties in this litigation.

#### **Predominance:**

23. Defendants have engaged in a common course of wage-and-hour abuse toward Plaintiff and Class Members. The common issues arising from this conduct that affect Plaintiff and Class Members predominate over any individual issues. Adjudication of these common issues in a single action has important and desirable advantages of judicial economy.

#### **Superiority of Class Action:**

24. A class action is superior to other available methods for the fair and efficient adjudication of this controversy because individual litigation of the claims of all Class Members

is impracticable. It would be unduly burdensome to the courts in which individual litigation of numerous cases would proceed. Individualized litigation would also present the potential for varying, inconsistent, or contradictory judgments and would magnify the delay and expense to all parties and to the court system resulting from multiple trials of the same complex factual issues. Moreover, individual actions by Class Members may establish inconsistent standards of conduct for Defendants. By contrast, the conduct of this action as a class action, with respect to some or all of the issues presented herein, presents fewer management difficulties, conserves the resources of the parties and the court system, and protects the rights of each Class Member.

25. Defendants have acted or refused to act in respects generally applicable to the Class, thereby making appropriate relief with regard to the members of the Class as a whole, as requested herein.

# FAILURE TO PAY CALIFORNIA OVERTIME COMPENSATION

# (CALIFORNIA LABOR CODE §§ 510, 1194, IWC WAGE ORDER NO. 5) (ON BEHALF OF PLAINTIFF AND CLASS MEMBERS)

- 26. The allegations of each of the preceding paragraphs are re-alleged and incorporated herein by reference, and Plaintiff alleges as follows a claim of relief on behalf of herself and all Class Members.
- 27. During the Class Period, Plaintiff and the Class Members worked on many occasions in excess of eight hours in a workday and/or 40 hours in a work week without being paid full, proper overtime compensation in violation of California Labor Code §§ 510, 1194 and IWC Wage Order No. 5, § 3. The precise number of unpaid overtime hours will be proven at trial.
- 28. Defendants' actions were willful, in bad faith, and in knowing violation of the California Labor Code.
- 29. As a direct and proximate result of Defendants' unlawful conduct as set forth herein, Plaintiff and Class Members have sustained damages, including loss of earnings for hours of overtime work, in an amount to be determined at trial. Pursuant to California Labor Code § 1194(a), Plaintiff and Class Members are entitled to recover their unpaid overtime and double

# 4

## 5

### 6 7

### 8 9

### 10

## 12

11

## 13

### 14

## 15

### 16

#### 17

#### 18

#### 19

#### 20

#### 21

## 22

### 23

#### 24

#### 25

#### 26

#### 27

28

time compensation, including interest thereon. Plaintiff and Class Members are also entitled to recover reasonable attorneys' fees and costs.

#### SECOND CAUSE OF ACTION BREACH OF CONTRACT FOR FAILURE TO PAY ALL COMPENSATION (ON BEHALF OF PLAINTIFF AND CLASS MEMBERS)

- Plaintiff, individually and on behalf of herself and all employees similarly situated, 30. refers to and hereby incorporates by reference the preceding paragraphs as though fully set forth herein.
- At all times herein relevant, IWC Wage Order No. 5 and California Labor Code § 31. 351 have applied and continue to apply to Plaintiff and the Class Members' employment with Defendants.
- 32. California Labor Code § 351 states as follows: "No employer or agent shall collect, take, or receive any gratuity or a part thereof that is paid, given to, or left for an employee by a patron, or deduct any amount from wages due an employee on account of a gratuity, or require an employee to credit the amount, or any part thereof, of a gratuity against and as a part of the wages due the employee from the employer. Every gratuity is hereby declared to be the sole property of the employee or employees to whom it was paid, given, or left for."
- Defendants routinely collected and withheld a portion of Plaintiff and Class 33. Members' tips while representing that they had fully compensated Plaintiff and Class Members for the gratuities that customers paid.
- As alleged herein, Defendants have also refused to pay its hourly employees 34. premium pay for all overtime hours that they worked as required by California Labor Code §§ 510, 1194 and IWC Wage Order No. 5, § 3.
- 35. Plaintiff and Class Members have also regularly worked in excess of five hours a day without being afforded at least a half-hour meal period in which they were relived of all duties, as required by California Labor Code §§ 226.7 and 512 and IWC Wage Order No. 5, § 11. Plaintiff is informed and believes, and on that basis alleges, that Defendants have never paid the

one hour of compensation as a premium payment to any Class Member pursuant to California Labor Code § 226.7 for not providing proper meal periods.

- 36. Defendants had an implied contract with Plaintiff and Class Members to remit to them the total proceeds of all gratuities and wages owed.
- 37. By the conduct alleged above, Defendants breached an implied agreement with Plaintiff and Class Members to pay them their agreed-upon contract rate for all hours worked as understood and required under California state laws. Defendants' failure to perform its part of the contract by collecting and receiving a portion of Plaintiff and Class Members' tips is unjustified and constitutes a breach of contract.
- 38. As a direct and proximate result of Defendants' unlawful conduct, as set forth herein, Plaintiff and the Class Members have sustained damages, including loss of earnings paid at the agreed-upon rate for hours worked on behalf of Defendants, in an amount to be established at trial, plus prejudgment interest pursuant to statute.

# THIRD CAUSE OF ACTION UNLAWFUL WITHHOLDING AND RECEIPT OF EARNED WAGES (CALIFORNIA LABOR CODE § 221 AND WAGE ORDER NO. 5) (ON BEHALF OF PLAINTIFF AND CLASS MEMBERS)

- 39. The allegations of each of the preceding paragraphs are re-alleged and incorporated herein by reference, and Plaintiff alleges as follows a claim of relief on behalf of herself and all Class Members.
- 40. California Labor Code § 221 makes it unlawful for an employer to collect or receive from an employee any part of wages paid to the employee.
- 41. IWC Wage Order No. 5, § 8 states that no employer shall make any deduction from the wage or require any reimbursement from an employee for any cash shortage, breakage, or loss of equipment, unless it can be show that the shortage, breakage, or loss is caused by dishonest or willful act, or by the gross negligence of the employee.
- 42. Defendants' policy and practice of collecting fees and/or and deducting from Plaintiff's and Class Members' compensation a portion of their tips violates the sections of the California Labor Code and applicable Wage Order referenced above.

43. As a result, Plaintiff and Class Members are entitled to a return of the monies paid as well as interest that has accrued, reasonable attorneys' fees, and costs.

# FOURTH CAUSE OF ACTION FAILURE TO PROVIDE MEAL PERIODS (CALIFORNIA LABOR CODE §§ 226.7, 512, IWC WAGE ORDER NO. 5) (ON BEHALF OF PLAINTIFF AND CLASS MEMBERS)

- 44. The allegations of each of the preceding paragraphs are re-alleged and incorporated herein by reference, and Plaintiff alleges as follows a claim of relief on behalf of herself and all Class Members.
- 45. Plaintiff and Class Members have regularly worked in excess of five hours a day without being afforded at least a half-hour meal period in which they were relived of all duties, as required by California Labor Code §§ 226.7 and 512 and IWC Wage Order No. 5, § 11.
- 46. By failing to consistently provide Plaintiff and Class Members an uninterrupted, thirty-minute meal period within the first five hours of work each day, Defendants violated the California Labor Code and applicable IWC Wage Order provisions.
- 47. Plaintiff is informed and believes, and on that basis alleges, that Defendants have never paid the one hour of compensation as a premium payment to any Class Member pursuant to California Labor Code § 226.7 for not providing proper meal periods. As a direct and proximate result of Defendants' unlawful conduct as set forth herein, Plaintiff and Class Members have sustained damages, including loss of compensation resulting from missed meal periods, in an amount to be determined at trial.

# FIFTH CAUSE OF ACTION FAILURE TO PROVIDE REST PERIODS (CALIFORNIA LABOR CODE §§ 226.7, IWC WAGE ORDER NO. 5) (ON BEHALF OF PLAINTIFF AND CLASS MEMBERS)

48. The allegations of each of the preceding paragraphs are re-alleged and incorporated herein by reference, and Plaintiff alleges as follows a claim of relief on behalf of themselves and all proposed Class Members.

- 49. At all relevant times, Defendant was aware of, and under a duty to comply with, California Labor Code § 226.7.
- 50. At all times herein relevant, California Labor Code § 226.7 has applied and continues to apply to Plaintiff's and Class Members' employment with Defendant. California Labor Code § 226.7 states "no employer shall require any employee to work during any meal or rest period mandated by an applicable order of the Industrial Welfare Commission."
  - 51. Section 12 of Wage Order No. 5-2001 provides in relevant part that:
    - (A) Every employer shall authorize and permit all employees to take rest periods, which insofar as practicable shall be in the middle of each work period. The authorized rest period time shall be based on the total hours worked daily at the rate of ten (10) minutes net rest time per four (4) hours or major fraction thereof. However, a rest period need not be authorized for employees whose total daily work time is less than three and one-half (3 ½) hours. Authorized rest period time shall be counted, as hours worked, for which there shall be no deduction from wages.
- 52. If an employer fails to provide an employee a rest period in accordance with the applicable provisions of this order, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each work day that the rest period is not provided.
- 53. Defendant did not authorize or permit Plaintiff and other Class Members to take rest breaks as required by California law. Plaintiffs and California Class Members regularly worked a full work day but were denied a rest period every four hours or major fraction thereof.
- 54. Defendant failed to authorize and permit Plaintiff and Class Members to take adequate rest periods as required by law. Plaintiffs and California Class Members are therefore entitled to payment of additional wages as provided by law.

# SIXTH CAUSE OF ACTION WAITING TIME PENALTIES (CALIFORNIA LABOR CODE §§ 201, 202, 203) (ON BEHALF OF PLAINTIFF AND CLASS MEMBERS WHO HAVE TERMINATED EMPLOYMENT WITH DEFENDANTS)

55. The allegations of each of the preceding paragraphs are re-alleged and incorporated herein by reference, and Plaintiff alleges as follows a claim of relief on behalf of herself and all Class Members who have terminated employment with Defendants.

- 56. California Labor Code § 201 states that an employer is required to provide an employee who is terminated all accrued wages and compensation at the time of termination.
- 57. California Labor Code § 202 states that an employer is required to provide an employee who resigns all unpaid wages within 72 hours of their resignation, or upon resignation if the employee has provided at least 72 hours' notice.
- 58. California Labor Code § 203 states that if an employer willfully fails to pay compensation promptly upon discharge, as required by § 201 and § 202, then the employer is liable for waiting time penalties equivalent to the employee's daily wage, for a maximum of 30 days.
- 59. Plaintiff and numerous Class Members who were employed by Defendants during the Class Period have resigned or were terminated. Upon resignation or termination, however, they were not paid all wages due within the statutory time period. Defendants willfully failed and refused to pay timely compensation and wages for, among other things, unpaid overtime, unpaid meal periods, and unpaid tips.
- 60. As a direct and proximate result of Defendants' willful conduct in failing to pay Plaintiff and former employee Class Members for all hours worked, Plaintiff and affected members of the Class are entitled to recover "waiting time" penalties of up to thirty (30) days' wages pursuant to § 203, with interest thereon, and reasonable attorneys' fees and costs.

# SEVENTH CAUSE OF ACTION FAILURE TO FURNISH ACCURATE WAGE STATEMENTS (CALIFORNIA LABOR CODE § 226 & IWC WAGE ORDER NO. 5) (ON BEHALF OF PLAINTIFF AND CLASS MEMBERS)

- 61. The allegations of each of the preceding paragraphs are re-alleged and incorporated herein by reference, and Plaintiff alleges as follows a claim of relief on behalf of herself and all Class Members.
- 62. Pursuant to California Labor Code § 226(a) and IWC Wage Order No. 5,

  Defendants have at all relevant times been required, semimonthly or at the time of each payment
  of wages, to furnish Plaintiff and Class Members accurate, itemized written statements containing

all the information described in § 226 and Wage Order No. 5, § 7, including, but not limited to, the total hours worked by the employees.

- 63. Defendants have knowingly and intentionally failed to comply with § 226 by knowingly and intentionally failing to furnish Plaintiff and Class Members with accurate, itemized written statements showing their actual and total hours worked, including all overtime hours.
- 64. Defendants failed to accurately show the amount of tip income that was paid to Plaintiff and Class Members and, as a result, failed to show the proper amount of taxes that should have been withheld from Plaintiff's and Class Members' compensation.
- 65. Defendants also failed to accurately record meal periods as detailed above, to pay meal and rest period premium wages for missed meal and rest periods, and to report those meal period premium payments on wage statements.
- 66. Under California Labor Code § 226(e), an employee suffering injury as a result of knowing and intentional failure of an employer to comply with § 226(a) is entitled to recover the greater of all actual damages or fifty (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) for each violation in a subsequent pay period, up to a maximum amount of \$4,000.
- 67. In addition, upon information and belief, and in violation of IWC Wage Order No. 5, Defendants failed to keep the required payroll records showing the actual hours worked each day by Plaintiff and Class Members. As a direct and proximate result of Defendants' actions, Plaintiff and Class Members have suffered economic harm as they have been precluded from accurately monitoring the number of hours worked and thus seeking all accrued overtime pay.
- 68. As a direct and proximate result of Defendants' unlawful conduct as set forth herein, Plaintiff and Class Members have been injured by not receiving the information required by California Labor Code § 226(a), not being paid their overtime hours, not having records showing their total hours worked, not being able to ascertain from their wage statements whether

or how they have been lawfully compensated for all hours worked, among other things, in an amount to be determined at trial.

69. Plaintiff and Class Members may recover damages and penalties provided for under California Labor Code § 226(e), plus interest thereon, reasonable attorneys' fees, and costs.

# EIGHTH CAUSE OF ACTION VIOLATIONS OF THE UNFAIR COMPETITION LAW (UCL) (CALIFORNIA BUSINESS & PROFESSIONS CODE §§ 17200-09) (ON BEHALF OF PLAINTIFF AND CLASS MEMBERS)

- 70. The allegations of each of the preceding paragraphs are re-alleged and incorporated herein by reference, and Plaintiff alleges as follows a claim of relief on behalf of herself and all Class Members.
- 71. California Business & Professions Code § 17200, et seq. ("UCL") prohibits "unfair competition" in the form of any unlawful, unfair, or fraudulent business act or practice.
- 72. Beginning at an exact date unknown to Plaintiff but within four years preceding the filing of this action, Defendants have engaged in unfair competition as defined by the UCL by, and as further described above: (1) failing to pay overtime compensation to Plaintiff and similarly situated Class Members in violation of California Labor Code §§ 510, 1194 *et seq.*, and IWC Wage Order No. 5, § 3; (2) unlawfully collecting or receiving wages from Plaintiff and Class Members in violation of Labor Code § 221 and IWC Wage Order No. 5; (3) failing and refusing to provide meal and rest periods to Plaintiff and similarly situated Class Members in violation of California Labor Code §§ 226.7 and 512 and IWC Wage Order No. 5; and (4) failing to provide complete and accurate itemized wage statements in violation of California Labor Code §§ 226 & 1174 and IWC Wage Order No. 5.
- 73. California Labor Code Section § 351 states as follows: "No employer or agent shall collect, take, or receive any gratuity or a part thereof that is paid, given to, or left for an employee by a patron, or deduct any amount from wages due an employee on account of a gratuity, or require an employee to credit the amount, or any part thereof, of a gratuity against and as a part of the wages due the employee from the employer."

- 74. Beginning at an exact date unknown to Plaintiff but within four years preceding the filing of this action, Defendants has engaged in unfair competition as defined by the UCL by unlawfully collecting and receiving a portion of Plaintiff and Class Members' gratuity.
- 75. Defendants' knowing failure to adopt policies in accordance with and/or to adhere to these laws, all of which are binding upon and burdensome to its competitors, engenders an unfair competitive advantage to Defendants thereby constituting an unfair business practice under California Business & Professions Code §§ 17200-17208. Plaintiff and Class Members have suffered injury in fact and have lost money as a direct and proximate result of Defendants' unfair competition, including, but not limited to, money due to them as overtime compensation, unlawful collection or receipt of wages, compensation for missed meal periods, and waiting time penalties, which money has been acquired by Defendants by means of their unfair competition within the meaning of the UCL.
- 76. Pursuant to California Business & Professions Code §§ 17200 et seq., Plaintiff and Class Members are entitled to (i) restitution of all wages and compensation alleged herein that Defendants withheld and retained during the period commencing four years preceding the filing of this action, (ii) an award of reasonable attorneys' fees pursuant to Cal. Civ. Proc. Code § 1021.5 and other applicable law, and (iii) an award of costs. All remedies are cumulative pursuant to California Business & Professions Code § 17205.

# NINTH CAUSE OF ACTION WRONGFUL TERMINATION IN VIOLATION OF PUBLIC POLICY (ON BEHALF OF PLAINTIFF)

- 77. The allegations of each of the preceding paragraphs are re-alleged and incorporated herein by reference, and Plaintiff alleges as follows a claim of relief on behalf of herself.
- 78. On information and belief, Defendants terminated Plaintiff because she complained about Defendants' unlawful nonpayment of all overtime wages and unlawful withholding and reporting of tips.

- 79. Plaintiff's objection to Defendants' nonpayment of all overtime wages and improper reporting of her tips—which Plaintiff reasonably and in good faith believed was unlawful—motivated in whole or in part the decision to terminate Plaintiff's employment. As such, the termination was in retaliation for Plaintiff complaints and contravened fundamental public policy.
- 80. In taking these actions, Defendants acted with malice, fraud, and oppression, and in reckless disregard of Plaintiff's rights.
- 81. As a direct and proximate result of the unlawful conduct by Defendants, Plaintiff suffered damages and continues to suffer damages, including but not limited to economic injury and loss, emotional distress, and the loss of her employment and the damages she incurred as a result. Plaintiff seeks relief from Defendants as set forth below in her prayer for relief.

# TENTH CAUSE OF ACTION CIVIL PENALTIES UNDER LABOR CODE PRIVATE ATTORNEY GENERAL ACT (CALIFORNIA LABOR CODE \$2698 ET SEQ.) (ON BEHALF OF PLAINTIFF AS A REPRESENTATIVE ACTION)

- 82. The allegations of each of the preceding paragraphs are re-alleged and incorporated herein by reference, and Plaintiff alleges as follows a claim of relief on behalf of herself and all similarly aggrieved employees.
- 83. Plaintiff Elias, as an aggrieved employee, brings a claim under California Labor Code §§ 2698-2699 in a representative capacity on behalf of current and former hourly employees of Defendants subjected to the unlawful wage and hour practices alleged herein.
- 84. The California Labor Code Private Attorneys General Act of 2004 ("PAGA"), California Labor Code § 2698 et seq., grants California employees the right to bring a civil action for the violation of any provision of the Labor Code on behalf of themselves and other current or former employees in order to recover civil penalties. PAGA is intended to assist in the achievement of maximum compliance with state labor laws by empowering aggrieved employees to act as private attorneys general in order to recover civil penalties for Labor Code violations that would otherwise be prosecuted by the state. See Arias v. Super. Ct. (2009) 46 Cal. 4th 969, 980.

- 85. PAGA permits an aggrieved employee to collect the civil penalty authorized by law and normally collectible by the California Labor and Workforce Development Agency. To address violations for which no penalty has been established, § 2699(f) creates a private right of action for aggrieved employees and a default penalty in the amount of \$100 for each aggrieved employee per pay period for the initial violation, and \$200 for each aggrieved employee per pay period for each subsequent violation. See Cal. Lab. Code § 2699(f).
- 86. Plaintiff Elias hereby seeks to collect these civil penalties for the Labor Code violations described above, including:
- 87. Under California Labor Code § 558, civil penalties of fifty dollars (\$50) for Plaintiff and each aggrieved employee per pay period for the initial violation of Labor Code § 558 where Plaintiff and aggrieved employees were not paid appropriate overtime premiums under Labor Code §§ 510, 1194 and IWC Wage Order No. 5, § 3, as alleged herein, in addition to an amount sufficient to recover underpaid wages; and for each subsequent violation, one hundred dollars (\$100) for each underpaid aggrieved employee for each pay period for which the employee was underpaid under §§ 510, 1194 and IWC Wage Order No. 5, § 3.
- 88. Under California Labor Code § 2699(f)(2), a civil penalty of one hundred dollars (\$100) for Plaintiff and each aggrieved employee per pay period for the initial violation of Labor Code § 226.7, 512, and IWC Wage Order No. 5, §§11 and 12, for failing to provide meal and rest periods, and two hundred dollars (\$200) for Plaintiff and each aggrieved employee per pay period for each subsequent violation of Labor Code § 226.7 for failing to provide meal and rest periods, as alleged herein.
- 89. Under California Labor Code § 226.3, which provides for civil penalties for violations of California Labor Code § 226(a), a civil penalty of two hundred fifty dollars (\$250) for Plaintiff and each aggrieved employee for the first violation, and one thousand dollars (\$1,000) for Plaintiff and each aggrieved employee for each subsequent violation of Labor Code § 226(a) for failure to provide timely, accurate, itemized wage statements, as alleged herein.

- 90. Under California Labor Code § 2699(f)(2), a civil penalty of one hundred dollars (\$100) for Plaintiff and each aggrieved employee per pay period for the initial violation of Labor Code §§ 201, 202, and 203 for Defendants' failure to pay earned wages upon discharge, as alleged herein, and two hundred dollars (\$200) for Plaintiff and each aggrieved employee per pay period for each subsequent violation of Labor Code §§ 201 and 202.
- 91. Under California Labor Code § 221 and IWC Wage Order No. 5, a civil penalty of one hundred dollars (\$100) for Plaintiff and each aggrieved employee for the first violation, and two hundred (\$200) for Plaintiff and each aggrieved employee for each subsequent violation of Labor Code § 221 and IWC Wage Order No. 5, for unlawful deductions from the compensation.
- 92. California Labor Code § 2699(g) further provides that any employee who prevails in an action for civil penalties is entitled to an award of reasonable attorneys' fees and costs. Plaintiff Elias hereby seeks to recover their attorneys' fees and costs under this fee and cost provision.
- 93. On June 1, 2015, pursuant to California Labor Code § 2699.3, Plaintiff sent notice by certified mail to the Labor and Workforce Development Agency (LWDA) and Defendants of the specific provisions of the Labor Code that have been violated, including the facts and theories to support the violations. The thirty-three day time limit for the agency to respond has expired, such that Plaintiff has exhausted her administrative remedies.

#### RELIEF SOUGHT

**WHEREFORE**, Plaintiff, on behalf of herself and the proposed Class, prays for judgment and the following specific relief against Defendants, jointly and separately, as follows:

- A. That the Court determine that this action may be maintained as a class action under California Code of Civil Procedure §382;
- B. That Defendants are found to have violated the provisions of the California Labor Code § 510, as to the Plaintiff and the Class by failing to pay Plaintiff and the Class for all overtime hours worked;

1	L. An award of general damages, including emotional distress; special		
2	damages, including lost wages and benefits of employment, and other economic and incidental		
3	damages; and an award of punitive damages for Defendants' violation of public policy for		
4	terminating Plaintiff for reporting Defendants' unlawful activity;		
5	M. An award of such other and further relief as this Court may deem		
6	appropriate.		
7			
8	Dated: October <u>13</u> , 2015 RUKIN HYLAND DORIA & TINDALL LLP		
9	KOKIN II I LAND DOMA & TINDALL LLI		
10	By: Stran Tindall/18		
11	Steven M. Tindall /		
12	ARTHUR A. NAVARETTE, State Bar No. 159973		
13	Law Offices of Arthur Albert Navarette 1625 The Alameda, Suite 700		
14	San Jose, CA 95126 Telephone: (408) 275-9500		
15	Facsimile (408) 275-9131		
16			
17	Attorneys for Plaintiff and the Proposed Class		
18			
19	<u>DEMAND FOR JURY TRIAL</u>		
20	Plaintiff, on behalf of herself and all others similarly situated, hereby requests a jury trial		
21	on the claims so triable.		
22			
23			
24			
25			
26			
27			
28			

1	Dated: October 23, 2015	RUKIN HYLAND DORIA & TINDALL LLP
2		
3		By: Steven M. Tindall
4		Seven III. I madii
5		ARTHUR A. NAVARETTE, State Bar No. 159973
6		Law Offices of Arthur Albert Navarette 1625 The Alameda, Suite 700
7		San Jose, CA 95126 Telephone: (408) 275-9500 Facsimile (408) 275-9131
8		Facsimile (408) 275-9131
9		Attorneys for Plaintiff and the Proposed Class
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
26		
07		