Feb.	.1C. 2016 1:45PM H	No.2894 F. 4
1 2 3 4 5 6 7 8		FILED BY FAX ALAMEDA COUNTY February 10, 2016 CLERK OF THE SUPERIOR COURT By Amrit Khan, Deputy CASE NUMBER: RG16803572
9	PETER ALEXANDER, on behalf of himself and all others similarly situated,	CASE NO.:
10 11 12 13 14 15 16 17 18 19 20 21	Plaintiff, v. THINKTANK LEARNING, INC., and DOES 1 through 10, inclusive, Defendants.	 CLASS ACTION COMPLAINT FOR: (1) BREACH OF CONTRACT; (2) UNPAID MINIMUM WAGES; (3) UNPAID OVERTIME WAGES (4) WAITING TIME PENALTIES; (5) RECORD-KEEPING VIOLATIONS; (6) UNREIMBURSED EXPENSES; (7) MEAL AND REST BREAK VIOLATIONS; (8) UNLAWFUL BUSINESS PRACTICES; and (9) LABOR CODE PRIVATE ATTORNEY GENERAL ACT PUBLIC ENFORCEMENT CLAIM (LABOR CODE § 2699 ET. SEQ.)
22 23 24 25 26 27 28		DEMAND FOR JURY TRIAL
	CLASS ACTION COMPLAIN	f and Jury Trial Demand

Plaintiff Peter Alexander ("Plaintiff"), individually and on behalf of all others similarly situated, by his attorneys Rukin Hyland Doria & Tindall LLP, files this Class Action and Representative Action Complaint and Jury Demand and alleges as follows:

NATURE OF THE CASE

1. This class action is brought on behalf of Plaintiff and the following proposed Class: All persons who, at any time from February 10, 2012 until the present, worked in California for Defendant ThinkTank Learning, Inc. ("ThinkTank"), as teachers, tutors, or instructors and who were at any time during the proposed Class Period paid on an hourly basis, based on the number of in-class teaching or tutoring hours they taught ("Class Members").

2. ThinkTank is a for-profit provider of tutoring, test preparation, and other after-school education services, with thirteen locations in the Bay Area, including Fremont, Cupertino, Milbrae, Pleasanton, San Ramon, San Francisco, San Jose, San Mateo, and Palo Alto, California. On information and belief, Plaintiff alleges that ThinkTank is a California Corporation with its principal place of business in San Jose, California. ThinkTank also operates two centers internationally, in Beijing and Shenzhen, China. ThinkTank has been in operation since at least 2002.

3. For at least the past four years, ThinkTank has paid Plaintiff and proposed Class Members for their in-class or in-person teaching and tutoring time but has failed to pay them anything for the time they are required to spend on a variety of work activities outside of class, including, but not limited to the following: preparing to teach or tutor, grading student assignments, quizzes, and exams, producing student progress reports, and providing feedback outside of class to students and their parents. In addition, Plaintiff and Class Members regularly worked a full day and did not receive the meal and rest breaks required by California law. Moreover, teachers, tutors, and instructors are also required to purchase, among other things, course materials for the courses they teach and to incur travel expenses when travelling between teaching locations. 4. At all times relevant to this complaint, California Industrial Welfare Commission (the "IWC") Wage Order No. 4-2001, California Code of Regulations Title 8, § 11040, has provided for payment of wages for all hours worked. The IWC defines *hours worked* as the time during which an employee is subject to the control of an employer and includes all the time the employee is suffered or permitted to work, whether or not the employee is required to do so.

5. ThinkTank has failed to pay Plaintiff and proposed Class Members for all of the hours that they worked, in violation of California state law and in breach of Plaintiff's and Class Members' employment agreements with ThinkTank. ThinkTank has also failed to maintain and provide accurate records of all hours worked by Plaintiff and Class Members, in violation of California state law.

6. In addition, for at least the past four years, when ThinkTank teachers and tutors spend more than eight hours in a day or 40 hours in a week working, they are regularly not paid premium pay for all overtime hours that they work.

7. For at least the past four years, Plaintiff and other proposed Class Members regularly did not receive the meal and rest breaks guaranteed by California law, or they worked through part or all of their meal and rest breaks.

8. ThinkTank has also violated California common and statutory law as described with more particularity below.

NATURE OF ACTION

9. This is a class action on behalf of Plaintiff and proposed Class Members, seeking unpaid compensation for all hours worked and interest thereon, unpaid minimum wage and overtime compensation, compensation for missed meal and rest breaks, waiting time penalties, penalties for record-keeping violations, penalties for violations of PAGA, reimbursement of expenses, and reasonable attorneys' fees and costs under common law, IWC

Wage Order No. 4, California Labor Code §§ 201, 202, 203, 226, 2802, 1174, 1194, and 1197, and California CCP § 1021.5.

10. Under California Business and Professions Code ("Cal. Bus. & Prof. Code") §§ 17200 *et seq.*, and pursuant to the class action procedures provided for in this statute, Plaintiff, on behalf of himself and the proposed Class, also seeks restitution of all benefits ThinkTank has received from their failure to pay compensation due for all hours worked and its failure to maintain proper records of hours worked. Plaintiff also seeks to bring this case as a representative action for the recovery of penalties under California Labor Code Private Attorneys General Act of 2004 ("PAGA"), California Labor Code §2698, *et seq.* PAGA permits an "aggrieved employee," such as Plaintiff, to bring a lawsuit on behalf of himself and other current and former employees to address an employer's widespread violation of California Labor Code.

11. The "Class Period" is designated as the time from February 10, 2012 through the trial date, based upon the allegation that the violations of California's wage-and-hour laws and breaches of contract, as described more fully below, have been ongoing at least since February 10, 2012.

12. During the Class Period, ThinkTank has had a consistent policy of permitting, encouraging, and/or requiring Plaintiff and proposed Class Members to engage in the following activities (among others), without compensating them for the time they spent performing these activities as required by California state wage and hours laws and common law: (1) preparing to teach or tutor, (2) creating, reviewing, and grading student assignments, homework exercises, quizzes, and exams, (3) producing student progress reports, (4) entering grades into ThinkTank's database, (5) providing feedback outside of class to students and their parents, (6) arriving early to classes to set up and to answer questions from students; (7) staying after class to answer questions from students and clean up; and (8) attending to administrative tasks; and (9) traveling between teaching sites.

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13. During the Class Period, ThinkTank has also had a consistent policy of not paying overtime premium pay when teachers and tutors worked more than eight hours in a day and 40 hours in a week. Furthermore, during the Class Period, ThinkTank has also had a consistent policy of failing to pay in a prompt and timely manner all compensation owing to teachers and tutors whose employment with ThinkTank has terminated.

JURISDICTION AND VENUE

14. This Court has jurisdiction over all causes of action asserted herein pursuant to the California Constitution, Article VI, §10, which grants the Superior Court original jurisdiction in all cases except those given to other trial courts. Plaintiff seeks damages in this case in an amount exceeding the jurisdictional minimum of this Court. The Court also has jurisdiction over certain causes of action pursuant to Business & Professions Code §§ 17203 and 17204, which provide for exclusive jurisdiction for enforcement of this statute in any court of competent jurisdiction.

15. Venue in the Superior Court of Alameda County is proper under Business & Professions Code § 17203 and California Code of Civil Procedure § 395.5 because part of ThinkTank's allegedly unlawful conduct occurred in this City and County, ThinkTank conducts substantial business in this County (including teaching locations in Fremont and Pleasanton, California), a substantial part of the transactions at issue took place in this County, and ThinkTank's liability arose in part in this County.

PARTIES

16. Plaintiff Peter Alexander is an individual who resides in California and who was employed by ThinkTank in Fremont, Pleasanton, California (among other locations) as a teacher and tutor. Mr. Alexander taught multiple courses for ThinkTank between 2011 and the present, including Fremont, Pleasanton, Milbrae, Palo Alto, San Mateo, Cupertino, and San Ramon.

17. Defendant ThinkTank is a California corporation headquartered in San Jose, California. On information and belief, Plaintiff alleges that the practices and policies that are identified of in this Complaint were common at ThinkTank in California throughout the proposed Class Period. ThinkTank is, and at all relevant times was, a California employer subject to California's wage-and-hour laws.

18. The defendants identified as Does 1 through 10, inclusive, are and were, at all relevant times mentioned in this Complaint, officers, directors, partners, and/or managing agents of the Defendant. Plaintiff is informed and believes and, on that basis, alleges that at all times herein mentioned, Defendant ThinkTank and Does 1 through 10, inclusive, employed, and/or exercised control over the wages, hours, expense reimbursements, and/or working conditions of the Plaintiff and Class Members in Alameda County and elsewhere in California.

19. Plaintiff is unaware of the true names and capacities of those defendants sued herein as Does 1-10, inclusive and, therefore, sue these Defendants by such fictitious names. Plaintiff will seek leave of the Court to amend this Complaint when such names are ascertained. Plaintiff is informed, believes and, on that basis, alleges that each of the fictitiouslynamed Defendants was responsible in some manner for, consented, ratified, and/or authorized the conduct herein alleged and that the Plaintiff's and proposed Class Members' damages, as herein alleged, were proximately caused thereby.

20. Plaintiff is informed, believes and, on that basis, alleges that at all relevant times herein, each of the Defendants was the agent and/or employee of each of the remaining Defendants, and, in doing the acts herein alleged, was acting within the course and scope of such agency and/or employment.

CLASS ACTION ALLEGATIONS

21. Plaintiff brings this action individually and as a class action on behalf of a Class defined as follows:

All persons who, at any time during the period February 10, 2012 to

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the present, worked for ThinkTank as a teacher, tutor, or instructor in the State of California and were paid on an hourly basis for inclass (or in-person) teaching time.

This action is brought, and may properly be maintained, as a class action pursuant to California Code of Civil Procedure § 382 because there is a well-defined community of interest in the litigation, and the proposed class is easily ascertainable. This action presents questions of common interest and satisfies the numerosity, commonality, typicality, adequacy, predominance, and superiority requirements of Cal. Code Civ. Pro. § 382.

Numerosity and Ascertainability:

22. The proposed Class is so numerous that the individual joinder of all of its members is impracticable. While the exact number and identities of proposed Class Members are unknown to Plaintiff at this time and can only be ascertained through appropriate discovery, Plaintiff is informed and believes that the Class includes at least 50 persons.

23. A class action is the only available method for the fair and efficient adjudication of this controversy. The members of the Class are so numerous that joinder of all members is impractical, if not impossible, insofar as the Plaintiff is informed, believes and, on that basis, alleges that the total number of Class Members is at least 50 individuals. The identity of Class Members can be determined easily upon analysis of, among other things, employee and payroll records maintained by ThinkTank.

<u>Commonality</u>:

24. Common questions of fact and law exist as to all members of the proposed Class that predominate over any questions affecting only individual Class Members. These common legal and factual questions, which do not vary from Class Member to Class Member and which may be determined without reference to the individual circumstances of any Class Member, include but are not limited to the following:

a. whether ThinkTank, in violation of Cal. Code Regs., Title 8 § 11040, and California common law, failed to pay Plaintiff and Class Members for all of the

2 employees to pay them for all hours worked; 3 whether ThinkTank failed to pay Plaintiff and Class Members b. 4 minimum wage for all of the work ThinkTank required them to perform, pursuant to IWC Wage 5 Order No. 4, and Cal. Labor Code §§ 1194 and 1197; 6 whether ThinkTank, in violation of Cal. Labor Code §§ 201-203, c. 7 failed to timely pay Plaintiff and Class Members all wages due upon termination or resignation; 8 d. whether Plaintiff and other terminated Class Members are entitled 9 to "waiting time" penalties pursuant to Cal. Labor Code § 203; 10 e. whether ThinkTank, in violation of Cal. Labor Code §§ 226 and 11 1174, systematically failed to keep and provide accurate records of all of the hours worked by 12 Plaintiff and Class Members and their applicable hourly rates; 13 f. whether ThinkTank, in violation of Labor Code § 2802, failed to 14 indemnify Plaintiff and Class Members for all necessary expenditures incurred by them in direct 15 consequence of the discharge of their duties; 16 whether Plaintiff and members of the Class are entitled to g. 17 restitution under Cal. Bus. & Prof. Code §§ 17200 et seq.; 18 19 h. whether Plaintiff and members of the Class are entitled to recover 20 penalties under PAGA; and 21 i. what amounts Plaintiff and Class Members are entitled to receive 22 in interest on unpaid compensation due and owing to them. 23 **Typicality:** 24 25. Plaintiff's claims are typical of the claims of the proposed Class. Plaintiff 25 and all Class Members sustained injuries and damages arising out of and caused by ThinkTank's 26 common course of conduct in violation of law as alleged herein. 27

work ThinkTank required them to perform, thus breaching the implied contract with its

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CLASS ACTION COMPLAINT AND JURY TRIAL DEMAND

Adequacy of Representation:

26. Plaintiff is an adequate representative of the Class in that Plaintiff has the same interests in the litigation of this case as the Class Members; Plaintiff is committed to vigorous prosecution of this case and has retained competent counsel experienced in class action and wage-and-hour litigation of this nature. Plaintiff is not subject to any individual defenses unique from those conceivably applicable to the Class as a whole and anticipates no management difficulties in this litigation.

Predominance:

27. ThinkTank has engaged in a common course of wage-and-hour violations toward Plaintiff and proposed Class Members. The common issues arising from ThinkTank's conduct that affect Plaintiff and Class Members predominate over any individual issues. Adjudication of these common issues in a single action has important and desirable advantages of judicial economy.

Superiority of Class Action:

28. A class action is superior to other available methods for the fair and efficient adjudication of this controversy because individual litigation of the claims of all Class Members is impracticable. Even if every Class Member could afford individual litigation, the court system could not. It would be unduly burdensome to the courts in which individual litigation of numerous cases would proceed. Individualized litigation would also present the potential for varying, inconsistent, or contradictory judgments and would magnify the delay and expense to all parties and to the court system resulting from multiple trials of the same complex factual issues. Moreover, individual actions by Class Members may establish inconsistent standards of conduct for ThinkTank. By contrast, the conduct of this action as a class action, with respect to some or all of the issues presented herein, presents fewer management difficulties, conserves the resources of the parties and the court system, and protects the rights of each Class Member.

29. ThinkTank has acted or refused to act in respects generally applicable to the Class, thereby making appropriate relief with regard to the members of the Class as a whole, as requested herein.

FIRST CAUSE OF ACTION

(Breach of Contract for Failure to Pay Compensation for all Hours Worked) (brought by Plaintiff on behalf of all Class Members)

30. Plaintiff incorporates in this cause of action every allegation contained in the previous paragraphs, as though fully set forth herein.

31. Pursuant to California Labor Code § 218, Plaintiff may bring a civil action for unpaid wages due directly against the employer in Plaintiff's name without first filing a claim with the Department of Labor Standards Enforcement (or DLSE).

32. As alleged in ¶ 12 above, throughout the Class Period, Plaintiff and Class Members have been required to spend substantial time preparing to teach or tutor as well as creating, reviewing, and grading student assignments and producing student progress reports without compensation for those hours worked. In addition, Plaintiff and Class Members have arrived at early to class to prepare for class and to answer questions by students but are not paid for this time. Moreover, ThinkTank does not compensate Plaintiff and Class Members for their time spent answering questions from students and parents outside of class or emailing with students about their class assignments, although ThinkTank requires or permits them to do so.

33. In addition, ThinkTank has required Class Members to travel between different work sites or between work sites without paying them for this time, in violation of California law. *See Morillion v. Royal Packing Co.* (2000) 22 Cal. 4th 575, 579 n.2.

34. At all times herein relevant, IWC Wage Order No. 4-2001, California Code of Regulations Title 8 § 11040, has applied and continues to apply to Plaintiff and the Class Members' employment with ThinkTank. IWC Wage Order No. 4-2001 states that "every employer shall pay to each employee wages . . . for all hours worked." Cal. Code Regs., Tit. 8, § 11040(4)(A).

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35. "Hours worked" is defined at California Code of Regulations Title 8, § 11040(2)(L) as "the time during which an employee is subject to the control of an employer, and includes all the time the employee is suffered or permitted to work, whether or not required to do so." Under this definition of "hours worked," the hours spent by Plaintiff and Class Members preparing to teach and tutor, creating and grading exams and homework assignments, arriving early to class, staying after class to answer questions, answering questions from students outside of class, as well as the compulsory travel between various worksites are "hours worked" and must be compensated.

36. By the conduct alleged above, ThinkTank breached an implied agreement with Plaintiff and Class Members to pay them their agreed-upon contract rate for all hours worked as understood and required under California state law. ThinkTank's failure to perform their part of the contract by failing to pay Class Members for all of their hours worked is unjustified and unexcused and constitutes a breach of contract.

37. As a direct and proximate result of ThinkTank's unlawful conduct, as set forth herein, Plaintiff and the Class Members have sustained damages, including the loss of earnings paid at the agreed-upon rate for hours worked on behalf of ThinkTank, in an amount to be established at trial, plus prejudgment interest pursuant to statute.

<u>SECOND CAUSE OF ACTION</u> (Unpaid Minimum Wages under California Law) (brought by Plaintiff on behalf of all Class Members)

38. Plaintiff incorporates in this cause of action every allegation contained in the previous paragraphs, as though fully set forth herein.

39. California Labor Code § 1197 states that payment of less than the minimum wage fixed by California's Industrial Welfare Commission is unlawful.

40. ThinkTank refused to pay Plaintiff and members of the proposed Class any compensation for the time they spent preparing to teach and tutor, creating and grading student assignments, quizzes, and exams, arriving early to class and staying after class to answer

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CLASS ACTION COMPLAINT AND JURY TRIAL DEMAND

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students' questions, travelling between worksites, or other activities described in Paragraph 12, above. As such, Plaintiff and members of the Class received less than the minimum wage for all hours worked for ThinkTank. *See Armenta v. Osmose, Inc.* (Cal. App. 2d Dist. 2005) 135 Cal. App. 4th 314 (employer violated minimum wage statute even if average of paid and unpaid hours exceeded the minimum wage). Plaintiff and the Class, therefore, are entitled under California law to be paid for all hours during which they were subject to the control of ThinkTank, including all time they were required, suffered, or permitted to work for ThinkTank.

41. As a direct and proximate result of ThinkTank's unlawful conduct, as set forth herein, Plaintiff and the Class have sustained damages, including compensatory damages pursuant to Labor Code § 1194(a), prejudgment interest, liquidated damages pursuant to Labor Code § 1194.2, and reasonable attorneys' fees and costs of suit pursuant to Labor Code § 1194(a), in an amount to be established at trial.

THIRD CAUSE OF ACTION

(Failure to Pay Overtime)

(brought by Plaintiff on behalf of himself and all Class Members)

42. Plaintiff, individually and on behalf of himself and all employees similarly situated, refers to and hereby incorporates by reference the preceding paragraphs as though fully set forth herein.

43. As alleged above, throughout the Class Period, Plaintiff and Class Members were sometimes required to work more than eight hours per day and more than 40 hours per week, including time worked off-the-clock preparing to teach and tutor and performing other tasks outside of their in-class or in-person teaching time. Defendants, however, regularly did not pay Plaintiff or Class Members overtime compensation for the hours they worked over eight hours in a day and 40 hours a week.

44. At all times herein relevant, California Labor Code § 510 and California Code of Regulations Title 8 § 11100 applied to Plaintiff's work with Defendants and continue to apply to Class Members' employment with Defendants. California Labor Code § 510 and California Code of Regulations Title 8, § 11100 state that "employers must pay one and a half times an employee's 'regular rate' if he or she works more than 40 hours per week or more than eight hours per day." Lab. Code § 510(a).

45. California Code of Regulations Title 8, § 11100(3)(a)(1) provide that "employees shall not be employed more than eight (8) hours in any workday or more than 40 hours in any workweek unless the employee receives one and one-half (1 1/2) times such employee's regular rate of pay for all hours worked over 40 hours in the workweek. Eight (8) hours of labor constitutes a day's work." Defendants violated California law by requiring its employees to work more than eight hours in a day and forty hours in a week and not paying them overtime wages for these overtime hours worked.

46. As a direct and proximate result of Defendants' unlawful conduct, as set forth herein, Plaintiff and the Class Members have sustained damages, including loss of earnings from overtime compensation due, in an amount to be established at trial, plus prejudgment interest pursuant to statute.

FOURTH CAUSE OF ACTION (Waiting Time Penalties Under California Law) (brought by Plaintiff on behalf of himself and Class Members)

47. Plaintiff incorporates in this cause of action every allegation contained in the previous paragraphs, as though fully set forth herein.

48. California Labor Code § 201 requires ThinkTank to pay their discharged employees all wages due immediately upon discharge.

49. California Labor Code § 202 requires that if an employee quits his or her employment, "his or her wages shall become due and payable not later than 72 hours thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting. Notwithstanding any

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other provision of law, an employee who quits without providing a 72-hour notice shall be entitled to receive payment by mail if he or she so requests and designates a mailing address.

50. California Labor Code § 203 provides that if an employer willfully fails to timely pay any wages that are due to an employee who quits or is discharged, the employer must, as a penalty, continue to pay the employee's wages until the back wages are paid in full or an action is commenced. The penalty cannot exceed 30 days of wages.

51. Plaintiff and Class Members who have been discharged or who have quit at any time during the proposed Class Period are entitled to all unpaid compensation, pursuant to California Labor Code § 203, but, to date, have not received such compensation, as alleged above. In addition, Plaintiff and Class Members who signed employment agreements with ThinkTank specifying a beginning and ending date for employment and who were not paid for all unpaid compensation at the time of the termination of such contracts are entitled to all unpaid compensation, pursuant to California Labor Code § 203, but at no time received payments for all of the time they spent working for ThinkTank outside of the time they spent actually teaching and tutoring.

52. As a consequence of ThinkTank's willful conduct in not paying compensation for all hours worked, Plaintiff and proposed Class Members are entitled to up to 30 days wages as a penalty under California Labor Code § 203, together with interest thereon.

<u>FIFTH CAUSE OF ACTION</u> (Record-Keeping Violations under California Law) (brought by Plaintiff on behalf of all Class Members)

53. Plaintiff incorporates in this cause of action every allegation contained in the previous paragraphs, as though fully set forth herein.

54. On information and belief, Plaintiff alleges that ThinkTank maintains and has maintained no records of most—if not all—of the hours worked by Plaintiff and proposed Class Members outside of their in-class or in-person teaching and tutoring hours.

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1 55. ThinkTank knowingly and intentionally failed to maintain and provide 2 timely, accurate, itemized wage statements by failing, *inter alia*, to identify all hours worked by 3 Plaintiff and the Class in accordance with Labor Code § 226(a) and the IWC Wage Orders. 4 56. At all times relevant herein, ThinkTank willfully failed to maintain records 5 of all hours worked and applicable hourly rates as required under Labor Code § 1174(d). 6 57. Plaintiff and members of the Class are entitled to and seek penalties under 7 Labor Code §§ 226.3 and 1174.5 and attorneys' fees under Labor Code §§ 226(e). 8 SIX<u>TH CAUSE OF ACTION</u> 9 (Claim for Unreimbursed Expenses) (brought by Plaintiff on behalf of all Class Members) 10 11 58. Plaintiff incorporates in this cause of action every allegation contained in 12 the previous paragraphs, as though fully set forth herein. 13 59. Throughout the class period, Plaintiff and Class Members have incurred 14 necessary expenditures in direct consequence of the discharge of their duties, including 15 expenditures for textbooks, test preparation texts, and other class materials. In addition, Class 16 Members have incurred necessary expenditures in traveling between teaching locations. 17 ThinkTank did not indemnify or reimburse Class Members for all necessary expenditures or 18 losses incurred by Plaintiff and proposed Class Members in discharging their duties. 19 60. California Labor Code § 2802 provides that an employer "shall indemnify 20 his or her employee for all necessary expenditures or losses incurred by the employee in direct 21 consequence of the discharge of his or her duties" 22 61. As a direct and proximate result of ThinkTank's unlawful conduct, as set 23 forth herein, Plaintiff and the Class have sustained damages in the amount of their unreimbursed 24 expenses, plus interest accrued from the date of the expenditure, in an amount to be established 25 at trial. 26 62. Pursuant to California Labor Code 2802, Plaintiff and Class Members are 27 28 also entitled to reasonable attorneys' fees and costs. - 14 -

1 SEVENTH CAUSE OF ACTION 2 (Failure to Provide Meal and Rest Breaks) 3 (brought by Plaintiff on behalf of himself and all Class Members) 4 63. Plaintiff, individually and on behalf of himself and all employees similarly 5 situated, refers to and hereby incorporates by reference the preceding paragraphs as though fully 6 set forth herein. 7 64. As alleged above, throughout the Class Period, Plaintiff and Class 8 Members regularly worked a full day and did not receive proper meal and rest breaks. Instead, 9 Class Members were frequently required and/or encouraged to work all or part of their lunch 10 period, and/or discouraged from taking their full meal and rest periods. They were not informed 11 that they could or should take 30-minute uninterrupted lunch periods when they worked five 12 hours a day or more. 13 65. Plaintiff and Class Members have regularly worked in excess of five hours 14 a day without being afforded at least a half-hour meal period in which they were relived of all 15 16 duties, as required by California Labor Code §§ 226.7 and 512 and IWC Wage Order No. 5, § 17 11. 18 66. By failing to consistently provide Plaintiff and Class Members an 19 uninterrupted, thirty-minute meal period within the first five hours of work each day, Defendants 20 violated the California Labor Code and applicable IWC Wage Order provisions. 21 67. Plaintiff is informed and believes, and on that basis alleges, that 22 Defendants have rarely, if ever, paid the one hour of compensation as a premium payment to any 23 Class Member pursuant to California Labor Code § 226.7 for not providing proper meal periods. 24 As a direct and proximate result of Defendants' unlawful conduct as set forth herein, Plaintiff 25 and Class Members have sustained damages, including loss of compensation resulting from 26 missed meal periods, in an amount to be determined at trial. 27 28

1	68. In addition, at all relevant times, Defendant was aware of, and under a			
2	duty to comply with, California Labor Code § 226.7.			
3	69. At all times herein relevant, California Labor Code § 226.7 has applied			
4	and continues to apply to Plaintiff's and Class Members' employment with Defendant.			
5	California Labor Code § 226.7 states "no employer shall require any employee to work during			
6	any meal or rest period mandated by an applicable order of the Industrial Welfare Commission."			
7	70. Section 12 of Wage Order No. 5-2001 provides in relevant part that:			
8	(A) Every employer shall authorize and permit all employees to			
9	take rest periods, which insofar as practicable shall be in the middle of each work period. The authorized rest period time shall be based on the total hours worked			
10	daily at the rate of ten (10) minutes net rest time per four (4) hours or major			
11	fraction thereof. However, a rest period need not be authorized for employees whose total daily work time is less than three and one-half $(3 \frac{1}{2})$ hours.			
12	Authorized rest period time shall be counted, as hours worked, for which there shall be no deduction from wages.			
13	71. If an employer fails to provide an employee a rest period in accordance			
14	with the applicable provisions of this order, the employer shall pay the employee one (1) hour o			
15	pay at the employee's regular rate of compensation for each work day that the rest period is not			
16	provided.			
17	72. Defendant did not authorize or permit Plaintiff and other Class Members			
18	to take rest breaks as required by California law. Plaintiffs and California Class Members			
19 20	regularly worked a full work day but were denied a rest period every four hours or major fraction			
20	thereof.			
22	73. Defendant failed to authorize and permit Plaintiff and Class Members to			
23	take adequate rest periods as required by law. Plaintiffs and California Class Members are			
24	therefore entitled to payment of additional wages as provided by law.			
25	EIGHTH CAUSE OF ACTION			
26	(Unlawful Business Practices under California's Unfair Competition Act) (brought by Plaintiff on behalf of all Class Members)			
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- 74. Plaintiff incorporates in this cause of action every allegation contained in the previous paragraphs, as though fully set forth herein.
- 75. Plaintiff further brings this cause of action on behalf of the Class and the general public, seeking statutory relief regarding the misconduct of ThinkTank, as complained herein, and to compel restitution and disgorgement of all profits obtained by ThinkTank through the unfair and unlawful business practices described in this Complaint.

76. The conduct of ThinkTank, as alleged herein, constitutes unlawful practices as set forth in California Business & Professions Code §§ 17200, *et seq*. Specifically, ThinkTank conducts business activities while failing to comply with California wage-and-hour laws and the California common and statutory law as described herein.

77. Section 17200 of the California Business & Professions Code prohibits unfair competition by prohibiting unlawful, unfair, or fraudulent business practices or acts.

78. ThinkTank's failure to adopt policies in accordance with these laws and/or adhere to these laws, all of which are binding upon and burdensome to ThinkTank's competitors, engenders an unfair competitive advantage for ThinkTank, thereby constituting an unfair business practice, as set forth in California Business & Professions Code §§ 17200, *et seq.*

79. ThinkTank's conduct as herein alleged has damaged Plaintiff and members of the proposed Class by wrongfully denying them earned wages and reimbursement for expenses and therefore was substantially injurious to Plaintiff and the Class.

80. Under the circumstances alleged, it would be inequitable and result in a miscarriage of justice for ThinkTank to continue to retain the property of Plaintiff and the members of the Class, entitling Plaintiff and the Class to restitution of the unfair benefits obtained and disgorgement of ThinkTank's ill-gotten gains.

81. As a result of ThinkTank's unlawful and unfair business practices, Plaintiff and members of the Class are entitled to and seek restitution and disgorgement, and other appropriate relief available under Cal. Bus. & Prof. Code §§ 17200 *et. seq.*

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<u>NINTH CAUSE OF ACTION</u> (Labor Code Private Attorney General Act Claim, Labor Code §§2699 et. seq.) (Brought By Plaintiff On Behalf Of All Class Members)

82. Plaintiff incorporates in this cause of action every allegation contained in the previous paragraphs, as though fully set forth herein.

83. California Labor Code §§ 2698-2699.5, the Labor Code Private Attorneys General Act of 2004 ("PAGA"), establishes that any provision of the California Labor Code that provides for a civil penalty to be assessed and collected by the Labor and Workforce Development Agency ("LWDA")—or any of its departments, divisions, commissions, boards agencies or employees—for violations of the California Labor Code, may be recovered through a collective action brought by an aggrieved employee on behalf of himself or herself, and other current or former employees. Under PAGA, an aggrieved employee (or former employee) need not satisfy class action requirements in order to bring a collective action on behalf of all other aggrieved current or former employees; instead, a PAGA collective action is essentially a public enforcement action on behalf of the general public. Such an action, therefore, "functions as a substitute for an action brought by the government itself." *Arias v. Superior Court of San Joaquin County* (2009) 46 Cal. 4th 969, 986.

84. Whenever the LWDA, or any of its departments, divisions, commissions, boards, agencies, or employees has discretion to assess a civil penalty, a court in a civil action is authorized to exercise the same discretion, subject to the same limitations and conditions, to assess a civil penalty.

85. Plaintiff is an aggrieved employee as defined in Labor Code § 2699(a).
Plaintiff brings this case on behalf of himself and other current or former teachers and tutors affected by the employment law violations alleged in this Complaint. One or more of the alleged violations was committed against them.

86. Plaintiff hereby seeks to collect civil penalties for the Labor Code violations described above, including but not limited to the penalties provided for payment of a

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wage less than the minimum, authorized under Cal. Labor Code § 1197.1, the penalties provided for failure to provide accurate itemized wage statements, authorized under Cal. Labor Code § 226.3, and the penalties provided for failure to indemnify employees for necessary business
expenses, authorized under Cal. Labor Code § 2802.

87. Plaintiff has satisfied all the prerequisites set out in California Labor Code Section 2699.3 required for maintaining a civil suit to recover the afore-mentioned penalties. Plaintiff by and through counsel, provided written notice on January 8, 2016 by certified mail to the California Labor and Workforce Development Agency and to ThinkTank's counsel stating the provisions of the Labor Code alleged to have been violated, including the facts and theories to support the alleged violation. The time limit for the LWDA to respond has passed. As such, Plaintiff has exhausted his administrative remedies.

88. Defendant is liable for civil penalties in amounts to be established at trial, payable as provided in Labor Code § 2699(i) to Plaintiff and to all other aggrieved employees and to the Labor and Workforce Development Agency as provided in this subsection, and for an award of attorneys' fees and costs incurred in securing these penalties, pursuant to § 2699(g)(1).

PRAYER FOR RELIEF

WHEREFORE, Plaintiff, individually and on behalf of all others similarly situated,

seeks the following relief:

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- a. An Order declaring that this action is properly maintainable as a Class Action under California Code of Civil Procedure § 382, certifying the Class proposed herein and appointing Plaintiff and the undersigned counsel of record to represent the Class;
- b. That ThinkTank is found to have violated the provisions of the California Labor Code, as to the Plaintiff and the proposed Class by failing to pay Plaintiff and the Class for all hours worked and failing to pay overtime wages when Plaintiff and proposed Class members worked more than eight hours in a day or more than 40 hours in a week;
- c. That ThinkTank is found to have breached its implied contracts with Plaintiff and the Class by failing to pay them at the agreed-upon contract rate for all of their hours worked;

	d.	That ThinkTank is found to have violated California Labor Code §§ 1194 and 1197 for failure to pay the minimum wage compensation due to Plaintiff and the Class Members;	
	e.	That ThinkTank is found to have violated the record-keeping provisions of California Labor Code §§ 1174(d) and 226 as to Plaintiff and the Class	
		Members;	
	f.	That ThinkTank is found to have violated the Labor Code by failing to provide mandated meal and rest breaks to Plaintiff and the Class Members;	
	g.	That the Court adjudge and decree that Defendant ThinkTank violated California Labor Code 2802(a), <i>inter alia</i> , by willfully failing to reimburse Plaintiff and Class Members for expenses incurred in direct consequence	
		of the discharge of their duties during their employment with ThinkTank;	
	h.	That ThinkTank is found to have violated California's Business and Provisions Code § 17200 as to Plaintiff and the Class by failing to pay	
		Plaintiff and members of the Class for all hours worked and failing to keep timely, accurate, itemized records of all hours worked;	
	i.	An award to Plaintiff and Class Members of damages for the amount of	
	1.	unpaid compensation, including interest thereon, compensation for missed meal and rest breaks, liquidated damages, un-reimbursed expenses,	
		including interest thereon, and penalties subject to proof at trial;	
	j.	That ThinkTank be ordered and enjoined to pay restitution to Plaintiff and the Class due to ThinkTank's unlawful activities, pursuant to California's Business and Professions Code §§ 17200-05;	
	k.	That Plaintiff and the California Class Members collect civil penalties authorized by PAGA;	
	1.	That Plaintiff and the Class be awarded reasonable attorneys' fees and	
		costs pursuant to California Labor Code §§ 226(e), 1194(a), and 2802, and/or other applicable law; and	
	m.	An award of such other and further relief as this Court may deem appropriate.	
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		CLASS ACTION COMPLAINT AND JURY TRIAL DEMAND	

1	JURY DEMAND	
2	WHEREFORE, Plaintiff demands a trial by jury on all issues so triable as a matter of	
3	right.	
4	Dated: February 10, 2016 RUKIN HYLAND DORIA & TINDALL LLP	
5	Dated. Peordary 10, 2010 ROKIN ITTEAND DORIN & HINGHEE EER	
6	State State	
7	By:	
8	Attorney for Plaintiff	
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